



November 2018

TO: KODAK THERMOFLEX Flexographic Platesetter Customers and Dealers

FROM: Sue Kutay, WW Product Manager, Flexographic Packaging Solutions

SUBJECT: Update on End of Service Support (EOS) for KODAK THERMOFLEX Flexographic Platesetter effective January 31st, 2019

Earlier this year we announced the end of support for the following models of the KODAK THERMOFLEX Flexographic Platesetter portfolio:

KODAK THERMOFLEX Narrow Flexographic Platesetter (S,F,V)
KODAK THERMOFLEX Narrow Hybrid Flexographic Platesetter
KODAK THERMOFLEX Mid Flexographic Platesetter (S, F)
KODAK THERMOFLEX 4045 Flexographic Platesetter (S,F)
KODAK THERMOFLEX Mid II Flexographic Platesetter (F)
KODAK THERMOFLEX WIDE 3648, 5067,5280 Flexographic Platesetter (F,V)
KODAK THERMOFLEX WIDE I 3648, 4260, 5280 Platesetter (F)
KODAK THERMOFLEX WIDE II 3648, 4260, 5280, Platesetter (F,V)

After further review of our service support capability in your country (parts and resources), we have determined that we can provide no support for these products past January 31st, 2019.

Any last-time orders for maintenance parts should be placed by December 31st, 2018. We cannot accept any returns on parts after that date. You will be notified if we cannot fulfill orders.

The last date to receive service and support, including under the terms of a service contract, is January 31st, 2019.

We thank you for being a longtime KODAK customer and look forward to your continued business success using KODAK solutions and products. If you have any questions regarding this announcement, please contact your local KODAK Sales Manager.